
UNE

LIBRARY SERVICES

Strategic Plan 2024-2029



MISSION

The **University of New England Library Services** are central to the intellectual life of the University community. They cultivate a vibrant learning environment by providing access to scholarly collections and resources; by offering services that foster inquiry and independent, life-long learning; by providing welcoming, interactive spaces and infrastructure that enhance the educational experience and support the information needs of the University; and by preserving specific special collections.

COMMITMENT TO ACCESSIBILITY

We support UNE's Accessibility Standards for Websites and UNE's Campus Accessibility Statement and are committed to providing library services which meet the needs of all members of the UNE Community.

THE BIG IDEAS

- Create broad awareness of the Library's resources and services.
- Provide information services to meet the needs of all members of our community.
- Prepare our students to become savvy consumers and creators of information.
- Collaborate across campuses and programs to foster interdisciplinary thinking and working.
- Support the growing research needs of students and faculty.
- Embed equity and inclusivity into all our services.
- Provide materials students need to succeed at no extra cost to them.
- Create experiential learning opportunities.
- Expand the Featherman Archives and UNE Special Collections to build the university's profile as a research destination.
- Partner with community organizations to broaden the reach of our programming.
- Foster relationships with students as they transition from prospective student to student to alumni.
- Make decisions with sustainability as a key consideration.

HOW WE SUPPORT UNE'S STRATEGIC PLAN

UNE STRATEGIC PRIORITY 1: Provide Exceptional, Innovative Teaching and Experiential, Collaborative Learning Experiences

LIBRARY GOALS:

1. Teach and assess information literacy as one of the habits of mind that prepares students to thrive in a rapidly-changing world.
2. Expand library instruction to more programs, courses and groups.
3. Expand internship programs and/or work study opportunities in our special collections and art galleries.
4. Raise awareness among faculty and students of primary source materials in our special collections that offer experiential research and scholarship opportunities.
5. Support and promote virtual reality web resources that integrate with curricula to provide high-quality experiential learning and interprofessional education opportunities to students across disciplines.
6. Partner with academic departments to create campus programming that supports student success and interdisciplinary thinking.
7. Conduct ongoing research to understand and improve the user experience of library services and spaces.
8. Develop teaching and learning tools to support student learning and degree completion.
9. Support faculty adoption and creation, and student use of open educational resources (OERs).

UNE STRATEGIC PRIORITY 2: Optimize Enrollment, Progress to Graduation, and Lifelong Learning

LIBRARY GOALS:

1. Engage with prospective and current students by broadly marketing UNE Library resources.
2. Increase capacity of library staff and services to support student success.

UNE STRATEGIC PRIORITY 3: Produce Focused Research and Scholarship

LIBRARY GOALS:

1. Improve and maintain library infrastructure and services to support and promote scholarship and research for students and faculty.
2. Support library staff to conduct research and engage in scholarship.
3. Increase use of unique primary resource materials in original research and scholarship.
4. Grow MWWC's ability to expand collections and research support to maintain its distinctive standing as a research destination.
5. Market DUNE: DigitalUNE to faculty as a platform for students to share their scholarly output and gain publishing, peer-review, and editorial experience.

UNE STRATEGIC PRIORITY 4: Ensure a Welcoming, Inclusive, and Vibrant Community

LIBRARY GOALS:

1. Embed inclusivity in classroom settings and one-on-one teaching. Support library staff to conduct research and engage in scholarship.
2. Foster physical and virtual library spaces that are welcoming and inclusive.

UNE STRATEGIC PRIORITY 5: Expand Engagement with Local, Regional, and Global Partners

LIBRARY GOALS:

1. Collaborate with communities around UNE to produce exhibitions and library programs.
2. Invite the communities surrounding UNE to attend library exhibitions, events and programs.
3. Purchase from businesses local to UNE whenever possible in lieu of using large online retailers.
4. Expand UNE archives program which documents the experiences of students and the UNE community.
5. Strengthen UNE Library Services' engagement with alumni.
6. Strengthen library and library staff affiliations with other institutions, community groups, and state, regional, and national professional associations.

UNE STRATEGIC PRIORITY 6: Foster a Strong and Sustainable Resource Base

LIBRARY GOALS:

1. Maintain, assess and continually improve efficient use of financial resources to provide exceptional library services, resources, spaces, and personnel.
2. Assess and evolve library team-based organizational structure to support library workers and the needs of the UNE community.
3. Preserve access to our unique digital resources.
4. Increase awareness of library services and heighten the library's reputation for high-quality resources and services.
5. Ensure the libraries are committed to environmental sustainability.
6. Assess and update library systems to maintain online services that support the evolving research and scholarship needs of the UNE community.



UNIVERSITY OF NEW ENGLAND
Library Services